



CAP UTAH 2022 Agenda

Track 1	Case Management
Track 2	Advocacy
Track 3	Best Management Practices
Track 4	Suicide QPR

TUESDAY, Jun 21st

8:30 am – 9:15 am	Welcome and Partner Update			
9:15 am – 9:30 am	Break			
9:30 am - 10:30 am Session 1	Customer Engagement Fundamentals of CA Practice	David Bradley Advocacy	Risk Management Trends, Insights, and Imperatives	QPR Suicide Prevention Training Session ONE 9:30 – 11:00
10:30 am – 10:45 am	Break			
10:45 am – 11:45 am Session 2	Weatherization for CSBG and non CSBG staff	Tell the Community Action Story-NCAP	What's new with Refundable Credits and other Tax Benefits	Break
11:45 am – 12:15 pm	Lunch			
12:15 pm to 1:15 pm Session 3	Achieving Generative Leadership through the Human Services Value Curve	Formerly Homeless Board of Utah /Customer Voice	Diversity and Inclusion, and Equity Training	QPR Suicide Prevention Training Session TWO 12:15-1:45
1:15 pm to 1:30 pm	Break			
1:30 pm to 2:30 pm Session 4	What is Trauma 101? Trauma Informed Utah	Digital Divide	WIPFLI – Dealing with a Security Breach (Live Only)	Break

WEDNESDAY, June 22nd

9:00 am – 9:15 am	Welcome			
9:15 am – 10:15 am	Keynote Trauma Informed Utah			
10:15 am – 10:30 am	Break			
10:30 am -11:30 am Session 5	Landlord Tenant Mediation	Statewide Homelessness Wayne Niederhauser	CSBG Cares Spenddown Discussion	NO QPR this day
11:40 am to 12:15 pm	Awards and Closing			

- Times and Sessions are Subject to Change