Community Action Partnership of Utah

2014 Annual Report

*Poverty in Utah is real. It doesn’t have to be.*
President’s Message
Dear friends of Community Action,

We are proud to mark Community Action’s 50th anniversary in 2014. Many aspects of Community Action have changed over time, but our values endure - that families in poverty deserve the chance to rebuild their lives; that communities deserve to shape their destiny; and that America is a better place to live when all of us have the opportunity to work and live in decency and dignity.

Community Action is the story of overcoming challenges together—the story of hope amid hardship. On this anniversary, let us recognize and honor the past, but also plan for the future. This letter comes at a time of key transition for our organization. We have spent a great deal of time working to envision the future of CAP Utah in an effort to ensure that it remains sustainable and continues to meet the needs of Utah’s Network.

The services that the Community Action Network offers help people overcome employment barriers, provide safe and secure housing for families, increase assets, and maintain their health and well-being. We aim to instill positive, transformational changes in the lives of the people we serve. It is our hope that this report will demonstrate those changes we are making in Utah one family at a time.

It is an honor to serve as your Association Board President. The dedication and expertise of staff, the commitment of the board of directors, and the support of our member agencies makes CAP Utah a strong and vibrant State Association. In reading this report, you will find that Community Action’s story is grounded in reliable data and meaningful results. And its story is about helping individuals and families get on their feet and participate more fully in their communities.

We hope this report will remind you of our recent successes and energize you for the future as you envision the mission of CAP Utah in 2015. For those of you who have tirelessly committed time and energy to the success of the Community Action Network and CAP Utah, I thank you. For those of you who are new, welcome to our Network.

We invite you to join us in writing the next chapter in this story of empowering families and strengthening communities across Utah.

Warmly,

Myla Dutton
Chair, Board of Directors
Community Action Partnership of Utah is proud of the accomplishments of Utah’s Community Action network over the past year. We envision a state where residents are self-sufficient and communities are thriving. I hope that you will agree with us that the outcomes contained in this report are an indicator that work is progressing and communities truly are responding to the needs of their members.

In Utah there are nine Community Action Agencies, each involved, each committed, and each working harder every year to respond to the needs of Utah’s low-moderate income communities. Community Action Agencies are uniquely positioned to respond to these needs and strive to engage all parts of the community in that response.

Utah’s Community Action Agencies are often the first line of help for a family in crisis. Our member agencies hear the stories, see the faces, and hold the hands of thousands of Utahns who need help. The diverse services offered by Community Action Agencies range from rental and utility assistance, to emergency food to crisis nurseries.

While we have much to celebrate we are also know that there is still so much to do. Community Action has just celebrated its 50th year and those 50 years have taught us much. One of the biggest lessons this network has learnt is the need to assess, plan, implement, achieve and evaluate as a continuous cycle. We know that as communities change that we as a network also need to change.

With that in mind I am so excited for the next year in the history of Community Action. We are heading into a period of increased evidenced based practices, capacity building and collaboration all of which reaffirm the place of Community Action in the American Story as America’s Poverty Fighting Network.

Thank you for your support of this work and for helping us to impact the lives of so many Utah residents.

Sincerely,

Paul Leggett
Executive Director
Mission

CAP Utah leads, strengthens, and supports the Community Action network in order to build thriving communities and end poverty.

Vision

We envision a state where residents are self-sufficient and communities are thriving.

CAP Utah’s Team

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What is Community Action?

In 1964, President Lyndon B. Johnson signed the Economic Opportunity Act, officially declaring the “War on Poverty” in America.

Community Action Agencies (CAAs) are local public and private nonprofit organizations that serve low-income families and individuals. An integral part of the “War on Poverty,” CAAs work to promote self-sufficiency among low-income and vulnerable populations. They seek to empower communities to provide local solutions to economic problems.

CAAs receive a baseline of federal funding through the Community Services Block Grant (CSBG), and leverage these dollars, along with volunteer hours, to raise other public and private funds to support their work.

CAAs are unique low-income service providers. They incorporate a model of low-income participation in their Tri-Partite Board structure, which requires that one-third of board members represent the low-income community.

America’s Community Action Network is comprised of more than 1,000 local agencies, including nine in Utah. The Network commemorated its 50th Anniversary of service to the nation this year.

Utah’s Network

Serving All 29 Counties in the Beehive State

Utah’s Nine CSBG Network Participants…

Provided Services to 217,658 low-income individuals in Utah, including:

- 64,432 Children
- 5,372 People with Disabilities
- 14,118 Seniors
- 57,683 People without Health Insurance

69% of Utah families served were below 100% of the Federal Poverty Guidelines. 39% of those families served were in severe poverty, below 50% of the Federal Poverty Level.

For every $1 of CSBG, the Utah Network leveraged $6.54 from state, local, and private sources (including the value of volunteer hours, calculated at federal minimum wage).

- $2,950,009 CSBG funds were allocated to the State of Utah in FFY 2013
- The Utah Network’s non-CSBG funding totaled $51,987,224
- Including all federal sources and volunteer hours, the Utah Network leveraged $18.35 per dollar of CSBG

Utah’s Network achieved 566,111 measurable outcomes, including indicators of movement toward self-sufficiency for individuals and families and community revitalization.

- 283,559 Employment & Work Supports
- 10,056 Economic Asset Enhancement & Utilization
- 18,820 Child & Family Development
- 3,970 Independent Living for Low-Income Vulnerable Populations
- 24,042 Family Stability
- 205,543 Emergency Assistance
- 7,620 Community Opportunities & Resources
- 12,501 Community Empowerment

*All Data from the FFY 2013 Community Services Block Grant Information System Survey
Bear River Association of Governments is a voluntary organization of local governments created to facilitate intergovernmental cooperation and coordination for the Northern Utah region.

**Mission**

To serve as a multipurpose organization, utilizing our combined total resources to provide a more effective means for planning and development of the physical, economic, and human resources of the region.

**Agency Facts**

- Agency CSBG Funds Allocation FFY 2013: $223,269
- Service Area Avg. Poverty Rate: 12.8%

**Services**

- Volunteer Income Tax Assistance (VITA)
- One Time Housing Assistance
- Family Financial Wellness Workshops
- Food Stamp Outreach Program
- Section 8 Housing
- First Time Homebuyer Assistance
- Home Energy Assistance Target (HEAT)
- HEAT Crisis
- Weatherization
- Rapid Rehousing
- Critical Needs Assistance
- Area on Aging Services
- Community & Economic Development

**Accomplishments**

- Helped 155 individuals acquire businesses in the community
- Assisted 12 unemployed individuals in obtaining a job
- Provided non-emergency LIHEAP assistance to 3,008 individuals & other non-emergency energy assistance to 2,799 individuals
- Provided free tax preparation to 1,312 households, resulting in $1,975,649 in refunds returning to Box Elder, Rich, and Cache counties
- Assisted 380 households in claiming the Earned Income Tax Credit (EITC), resulting in $707,536 in EITC refunds in the service area
- Supported 275 individuals in increasing savings, resulting in a total savings of $16,500
- Helped 2,799 low-income individuals obtain telephone lifeline and/or energy discounts resulting in $132,639 total dollars saved by program participants
- Assisted 45 households in purchasing their own home
- Preserved or improved 72 units of safe, affordable housing in the service area
- Provided 4,274,250 pounds of food in 170,970 emergency food boxes to low-income community members
- Mobilized 2,943 individuals to participate in community revitalization and anti-poverty initiatives
- Obtained 44,451 volunteer hours, valued at $322,270 (calculated at federal minimum wage)
Ogden-Weber Community Action Partnership is a private nonprofit organization serving the Weber County community.

Mission

Ogden-Weber Community Action Partnership inspires those in poverty to become self-sufficient through innovative services and collaborative efforts.

Agency Facts

• Agency CSBG Funds Allocation FFY 2013: $260,807
• Service Area Poverty Rate: 13.2%

Services

• Head Start
• Marshall White Community & Recreation Center
• Volunteer Income Tax Assistance (VITA)
• Employment Programs
• Food Pantry
• Adult Education (ESL, GED, & High School Completion)
• Healthy Marriage Program
• Family Literacy

Accomplishments

• In 2013, Ogden-Weber Community Action Partnership served 2,641 individuals in the region
• Assisted 51 unemployed individuals in obtaining a job
• Provided 36 individuals assistance in obtaining skills required for employment
• Assisted 202 individuals to obtain access to reliable transportation or a driver’s license
• Supported 21 seniors in maintaining an independent living situation
• Ensured that 511 children participating in preschool activities were ready to enter kindergarten
• Helped 789 children participating in preschool activities develop school readiness skills
• Helped 1,355 youth improve social and emotional development
• Helped 258 adults improve parenting skills and 434 adults learn and improve family functioning skills
• Provided 893 emergency food boxes to low-income community members
• Mobilized 68 individuals to participate in community revitalization and anti-poverty initiatives
• Obtained 60,000 volunteer hours, valued at $435,000 (calculated at federal minimum wage)
Family Connection Center
Serving Davis and Morgan Counties

Family Connection Center is a 501c3 nonprofit organization serving Davis and Morgan Counties since 1984.

Mission
Empowering families to eradicate poverty and abuse from their own lives by building self-reliance and strengthening family relationships.

Agency Facts
- Agency CSBG Funds Allocation FFY 2013: $197,336
- Service Area Avg. Poverty Rate: 7.1%

Services
- Crisis Child Care
- Respite Child Care
- Parent Education
- Sub-for-Santa
- Therapy Programs
- Self-Reliance Programs
- Clothing Needs Assistance
- Food Assistance
- Homeless Prevention Services
- Transitional Housing Support
- Rent & Utility Assistance

Accomplishments
- In 2013, Family Connection Center served 8,729 individuals in the region
- Assisted 28 unemployed individuals in obtaining a job
- Engaged in 166 partnerships with other community organizations, including 20 nonprofits, 13 faith-based organizations, 16 local governments, 30 for-profit businesses, and three institutions of postsecondary education, among others
- Supported 440 individuals with disabilities in maintaining an independent living situation
- Supported 213 seniors in maintaining an independent living situation
- Provided emergency food assistance to 8,379 individuals
- Provided emergency rent or mortgage assistance to 179 community residents and emergency temporary shelter to 22 individuals
- Helped 267 children participating in preschool activities develop school readiness skills
- Helped 1,643 youth improve social and emotional development
- Helped 83 adults learn and improve parenting skills
- Provided 20,808 emergency food boxes to low-income community members
- Mobilized 19 individuals to participate in community revitalization and anti-poverty initiatives
- Obtained 18,724 volunteer hours, valued at $135,749 (calculated at federal minimum wage)
Salt Lake Community Action Program
Serving Salt Lake and Tooele Counties

Salt Lake CAP
Administrative Offices
1307 South 900 West
Salt Lake City, UT 84104
www.slcap.org
801-359-2444

Salt Lake Community Action Program is a private nonprofit organization established in 1965 to serve low-income individuals and families in the Salt Lake valley and surrounding areas.

Mission
To empower individuals, strengthen families, and build communities through self-sufficiency and education programs.

Agency Facts
• Agency CSBG Funds Allocation FFY 2013: $1,000,468
• Service Area Avg. Poverty Rate: 12.0%

Services
• Head Start
• Housing Case Management
• Nutrition Services
• Home Energy Assistance Target (HEAT) Assistance
• Weatherization

Accomplishments
• In 2013, Salt Lake CAP served 83,962 individuals in 22,854 families
• Assisted 143 unemployed individuals in obtaining a job
• Helped 3,902 individuals obtain or maintain safe, affordable housing
• Provided 6,914,499 pounds of food in 250,938 food boxes to low-income households
• Provided non-emergency LIHEAP energy assistance to 14,981 individuals
• Preserved or created 22 employment opportunities in the community
• Preserved or improved 637 units of safe, affordable housing in the service area
• Provided emergency rent or mortgage assistance to 3,902 individuals
• Ensured that 1,933 children participating in preschool activities were ready to enter kindergarten
• Assisted 395 individuals in obtaining health care services for themselves or their families
• Mobilized 572 individuals to participate in community revitalization and anti-poverty initiatives
• Obtained 89,750 volunteer hours, valued at $650,688 (calculated at federal minimum wage)
Community Action Services and Food Bank
Serving Utah, Summit, and Wasatch Counties

Community Action Services and Food Bank is a private nonprofit organization in located in Provo that works to stabilize families and help them rebuild their lives.

Mission
Community Action Services and Food Bank is dedicated to fostering self-reliance with individuals, families, and communities.

Agency Facts
- Agency CSBG Funds Allocation FFY 2013: $630,637
- Service Area Avg. Poverty Rate: 10.3%

Services
- Regional Food Bank
- Back Packs for Kids Nutrition Program
- Community Gardens
- Circles Initiative
- Family Development & Supportive Services
- Home Buyer & Mortgage Counseling
- Community Engagement & Advocacy
- Community Partnerships
- Commercial Kitchen

Accomplishments
- In 2013, Community Action Services & Food Bank served 33,603 individuals in the region
- Assisted 27 unemployed individuals in obtaining a job
- Helped 13 individuals acquire businesses in the community
- Engaged in 92 partnerships with other community organizations, including 12 nonprofits, seven faith-based organizations, five local governments, 15 for-profit businesses, and seven school districts, among others
- Assisted 545 individuals to obtain access to reliable transportation or a driver’s license
- Provided emergency food assistance to 19,750 individuals in the community
- Helped 22 low-income individuals create and maintain a budget for over 90 days
- Assisted 120 households in purchasing their own home
- Saved or created 13 jobs in the service area
- Provided 5,067,862 pounds of food in 23,853 emergency food boxes to low-income community members
- Mobilized 6,930 individuals to participate in community revitalization and anti-poverty initiatives
- Obtained 24,562 volunteer hours, valued at $178,074.50 (calculated at federal minimum wage)
The Uintah Basin Association of Governments coordinates local government activities and resources in Daggett, Duchesne and Uintah counties.

Mission
The Uintah Basin Association of Governments Community Services Department focuses on moving low-income individuals and families out of poverty by providing access to human services programs. We provide homeless services such as shelter, rental assistance, transitional housing, and food assistance to restore the homeless to independent living without discrimination or judgment.

Agency Facts
- Agency CSBG Funds Allocation FFY 2013: $100,210
- Service Area Avg. Poverty Rate: 10.5%

Services
- Mortgage & Rental Assistance
- Emergency Shelter
- Transitional Housing
- Temporary Assistance for Needy Families (TANF)
- Food Pantry Services

Accomplishments
- In 2013, UBAOG served 4,712 individuals in the region
- Provided emergency food assistance to 4,487 individuals
- Engaged in 49 partnerships with other community organizations, including six statewide associations, three faith-based organizations, four local governments, four for-profit businesses, and three school districts, among others
- Provided emergency rent or mortgage assistance to 170 individuals
- Provided emergency temporary shelter to 55 individuals
- Provided supportive services case management to 78 individuals
- Assisted 3,668 callers in obtaining information and referrals for services in the community
- Provided 6,141 emergency food boxes to low-income community members
- Mobilized four low-income individuals to participate in formal community organizations that provide input to decision-making and policy-setting in the community
- Supported 10 low-income individuals in engaging in informal community groups and activities in the service area
- Obtained 5,200 volunteer hours, valued at $37,700 (calculated at federal minimum wage)
Southeastern Utah Association of Local Governments facilitates government coordination throughout Carbon, Emery, Grand, and San Juan counties.

Mission
To assist those in need to become self-sufficient or to avoid greater levels of dependency through innovative, comprehensive services and collaborative efforts.

Southeastern Utah AOG
375 South Carbon Ave.
Price, UT 84501
www.seualg.utah.gov
435-637-5444

The Southeastern Utah Association of Local Governments facilitates government coordination throughout Carbon, Emery, Grand, and San Juan counties.

Agency Facts
- Agency CSBG Funds Allocation FFY 2013: $148,193
- Service Area Avg. Poverty Rate: 18.2%

Services
- Food Assistance
- Temporary Assistance for Needy Families (TANF) Rapid Rehousing & Homeless Prevention Services
- Home Energy Assistance Target (HEAT)
- Emergency/Crisis Services

Accomplishments
- In 2013, SEUALG served 1,945 individuals in the region
- Provided free tax preparation to 373 households, resulting in $494,414 in refunds returning to the region
- Assisted 130 households in claiming the Earned Income Tax Credit (EITC), resulting in $182,204 in EITC refunds in the service area
- Supported 275 seniors in maintaining an independent living situation
- Supported 88 individuals with disabilities in maintaining an independent living situation
- Helped 1,001 low-income individuals obtain telephone lifeline and/or energy discounts resulting in $138,238 total dollars saved by program participants
- Assisted 897 callers in obtaining information and referrals for services in the community
- Provided emergency rent or mortgage assistance to 47 individuals
- Provided non-emergency LIHEAP energy assistance to 3,100 individuals
- Provided 733,796 pounds of emergency food to low-income community members
- Mobilized 159 individuals to participate in community revitalization and anti-poverty initiatives
- Obtained 6,210 volunteer hours, valued at $45,022.50 (calculated at federal minimum wage)
Six County Association of Governments
Serving Juab, Millard, Sanpete, Sevier, Piute, and Wayne Counties

Six County AOG Community Assistance Department
250 N Main, Suite B38
Richfield, UT  84701
www.sixcounty.com
435-893-0743

The Six County Association of Governments works to maximize the effectiveness of government resources in the central Utah region.

Mission
Through its programs and partnerships, the Community Assistance Department, will promote self-sufficiency and well-being through empowering those in poverty by alleviating immediate challenges and by addressing underlying causes through community action and advocacy.

Agency Facts
• Agency CSBG Funds Allocation FFY 2013: $132,852
• Service Area Avg. Poverty Rate: 16.8%

Services
• Deposit & Rent Assistance
• Emergency Rent Assistance
• Emergency Vehicle Repair
• Emergency Water Assistance
• HEAT Assistance
• HEAT Crisis Assistance
• Health & Safety Minor Home Repair

Accomplishments
• In 2013, the Six County AOG Community Assistance Department served 9,490 individuals in the region
• Provided free tax preparation to 306 households, resulting in $445,406 in refunds returning to the six county area
• Assisted 117 households in claiming the Earned Income Tax Credit (EITC), resulting in $195,592 in EITC refunds in the service area
• Supported 37 households in obtaining or maintaining safe and affordable housing
• Helped 1,254 low-income individuals obtain telephone lifeline and/or energy discounts resulting in $296,077 total dollars saved by program participants
• Engaged in 163 partnerships with other community organizations, including five nonprofits, four faith-based organizations, six local governments, 110 for-profit businesses, and three health service institutions, among others
• Provided 9,214 food boxes to low-income households
• Provided emergency car or home repair to 62 individuals
• Supported 538 seniors in maintaining an independent living situation
• Provided emergency rent or mortgage assistance to 73 community residents and emergency temporary shelter to 32 individuals
• Mobilized 19 individuals to participate in community revitalization and anti-poverty initiatives
• Obtained 700 volunteer hours, valued at $5,075 (calculated at federal minimum wage)
Five County Community Action (Five County Association of Governments)
1060 W 1700 S, Bldg B
St. George, UT 84770
www.fivecountycap.org
435-673-3548

Five County Community Action works to maximize the effectiveness of resources in the area through direct services, comprehensive planning, proper resource management, resource development, and program evaluation.

Mission
To plan, prepare, and partner with federal, state, and local governments in the execution of state and federal programs at the local level.

Agency Facts
• Agency CSBG Funds Allocation FFY 2013: $256,237
• Service Area Avg. Poverty Rate: 14.8%

Services
• Temporary Assistance for Needy Families (TANF) Rental & Utility Assistance
• Rapid Rehousing Services
• Information and Referral Services
• Transportation Assistance
• Birth Certificate & ID Assistance
• Emergency Gap Services
• Court Ordered Community Service
• Youth Court Programs (Washington & Iron Counties)
• Volunteer Income Tax Assistance (VITA)
• Senior Health Insurance Information Programs
• Senior Medicare Patrol (SMP)
• Community Needs Assessment
• Technical Assistance & Support for Area Nonprofit Organizations

Accomplishments
• In 2013, Five County Community Action served 22,827 individuals in the region
• Assisted 29 unemployed individuals in obtaining a job and helped 965 individuals obtain skills needed for employment
• Helped 570 individuals complete their GED or Adult Basic Education requirements
• Provided free tax preparation to 3,297 households, resulting in $5,174,713 in refunds returning to Beaver, Iron, Washington, Garfield, and Kane counties
• Assisted 865 households in claiming the Earned Income Tax Credit (EITC), resulting in $1,607,721 in EITC refunds in the service area
• Supported 41 individuals in increasing savings
• Provided 1,751,392 pounds of food in 35,028 food boxes to low-income households
• Provided emergency transportation assistance to 1,311 individuals
• Supported 29 youth in avoiding risk-taking behavior over a defined period of time
• Helped 36 adults improve parenting skills and 48 adults learn and improve family functioning skills
• Mobilized 213 individuals to participate in community revitalization and anti-poverty initiatives
• Obtained 47,032 volunteer hours, valued at $340,982 (calculated at federal minimum wage)
Community Action Partnership of Utah

Serving the State of Utah

CAP Utah
230 South 500 West, Suite 260
Salt Lake City, Utah 84101
www.caputah.org
801-433-3025

Community Action Partnership of Utah is the statewide association for Utah’s nine Community Action Agencies.

Mission
CAP Utah leads, strengthens, and supports the Community Action network in order to build thriving communities and end poverty.

Agency Facts
- Agency CSBG Discretionary Funds Allocation FFY 2013: $95,800
- Statewide Poverty Rate: 12.8%

Services
- CSBG Training & Technical Assistance
- Annual Conference on Poverty
- Results Oriented Management & Accountability (ROMA) Training
- Community Action Poverty Simulation
- Public Policy Research & Analysis
- Legislative Advocacy
- Volunteer Income Tax Assistance (VITA)
- Utah Savings, Education, Entrepreneurship, & Down Payment (USEED) Asset Development Program

Accomplishments
- Increased Capacity of Utah’s CSBG Network
  - Provided ROMA & Organizational Standards Training & Assistance
  - Provided Community Needs Assessment Technical Support
  - Held 3rd Annual Conference on Poverty; attended by 259 individuals

- Spread Awareness of Poverty & Utah’s CAAs
  - Published Annual Report on Poverty
  - Facilitated 4 Community Action Poverty Simulations
  - Obtained “Community Action Month” Declaration by Salt Lake City Mayor Ralph Becker

- Empowered Communities to Participate in the Democratic Process
  - Held Annual Democracy Day event in partnership with AARP Utah; attended by 227 individuals

- Supported Economic Stability & Asset Development of Low-Income Utahns
  - Filed 19,148 Total Tax Returns resulting in $26.7 million total refunds distributed;
  - Filed 5,688 Earned Income Tax Credit Returns
  - Saved Utah households an estimated $4 million in tax filing fees
  - Facilitated purchase of 13 U.S. Savings Bonds
Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.